

IP Office 1600 Type Phone with BM Modules Attached

While upgrading the 1616 IP Deskphone to release 1.3200, if there are Button Modules (BM)s attached to the 1616 IP Deskphone being upgraded, then the BMs will also be upgraded.

Note: You will need to carry out the following procedure, when updating phones with more than one Button Module attached.

When the BM software is being upgraded, each of the BM LEDs will turn ON and then OFF in a sequential fashion. The sequence will stop after the 19th LED has turned ON as if the upgrade process has stopped. The phone will display the messaging, “Updating, Do not Unplug”, while the upgrade is going on.

After the first Button Module has upgraded, the LEDs on the second Button Module may appear to start blinking RED and GREEN. But to force the second Button Module to upgrade, you must press a button on the FIRST Button Module to start the upgrade of the SECOND Button Module. The SECOND Button Module upgrades with the same sequence of LEDs’ activities as the first Button Module.

If a phone is registered with an IP office, it may have a 3rd button module attached. In such case, the Third Button Module must be disconnected before the phone is upgraded to the new software.

If this is not done, and the phone is updated before disconnecting the 3rd Button Module from the phone, the THIRD Button Module might become dysfunctional during the upgrade and it cannot be revived. The THIRD Button Module has to be upgraded independently by connecting it to any other 1616 phone or by connecting it to the same phone as above, but only after the first two button modules have been disconnected.

It should be noted that Avaya doesn’t recommend connecting/disconnecting Button Modules to/from the phone, while it is powered up.

Access the ‘A’ menu to check the version of Button Module software, and to confirm if all the button modules have been upgraded.

It should display: GBM32_B_1_1_0
